



## **HOTEL INFORMATION GUIDE**

Dear Guests,

Welcome to Hotel Sozopol!

This guide will help you familiarize yourself with the services offered in the hotel and find everything you need for a pleasant stay.

If you need additional information, please do not hesitate to contact our Reception team!

### **RECEPTION**

Phone: 9

For any questions or assistance, please contact Reception – available 24/7.

### **PARKING**

The hotel provides free parking for all guests. There are two parking areas: one located in front of the hotel (subject to availability), and a second one 150 meters away with unlimited capacity. Upon check-in, guests will be informed about parking options. Each room is entitled to one parking space.

### **BREAKFAST**

Breakfast is offered as a set menu at Food Park 99, located next to the hotel. Price: 20.00 BGN per person. Served daily from 08:00 to 11:00 AM.

### **RESTAURANT & BAR**

Food Park 99 opening hours:

- Food: 10:00 AM – 06:00 AM
- Drinks: 24/7

For room service, visit: [www.foodpark99.com](http://www.foodpark99.com) or call +359 886 000 799 for free delivery to your room.

### **BABY COT**

If you would like to request a baby cot for your child, please contact Reception.

### **SAFE**

To store your money and valuables, we offer a safe – available free of charge at the Reception. The hotel is not responsible for any lost valuables not stored in the safe.

### **WAKE-UP CALL**

If you wish to request a wake-up call, please inform Reception at extension 9.



### **CHECK-OUT**

Check-out time is until 12:00 PM. For late check-out requests, please contact Reception.

### **DO NOT DISTURB**

If you wish not to be disturbed, please hang the 'Do Not Disturb' sign outside your door.

### **DAMAGES & MISSING ITEMS**

Any damages or missing items caused by the guest will be charged according to the hotel's price list. It is not allowed to remove hotel property from the premises.

### **LOST & FOUND**

If you lose or find an item during your stay, please contact Reception.

### **MAIL & MESSAGES**

Any mail or messages for you can be collected from Reception.

### **INTERNAL RULES**

- Please return your room key to Reception upon check-out. Lost keys will be charged.
- Close all windows and doors when leaving the room.
- Smoking is strictly prohibited in the rooms.
- Do not remove towels or bed linen from the hotel.
- Visitors are allowed only with management approval.
- Always follow safety signs and instructions – the hotel is not liable for incidents caused by non-compliance.

### **PETS**

Pets are allowed with prior notice by phone or through the booking system. No extra charge. Pets must be kept on a leash at all times.

Thank you for choosing Hotel Sozopol!  
We wish you a pleasant stay!